

CHOICE PLUS LLC CUSTOMER SURVEY

Customer Service: Outstanding Average Needs Improvement
Communication: Outstanding Average Needs Improvement

Comments regarding your experience with Choice Plus:

see attached

Amount Received: **\$20,459.71**

Date: *3/3/2021*

Signature: _____

[Signature]
Dennis S., Trustee
Princeton, NJ

I have nothing but praise for Yvonne Ray and the team at Choice Plus. You guys truly rock!

I became aware of unclaimed funds in bank accounts for the trusts of my deceased parents a few years ago. I initially tried to go it on my own, but that fantasy was short-lived. I was contacted by several firms interested in helping me get the funds, including Choice Plus, but I eventually went with another company. Mistake!

The other company focused on the more challenging case, the much larger bank account where I had unfortunately misplaced the trust agreement. After several months, they gave up, and didn't even show interest in the smaller amount where I had all of the documentation.

Yvonne from Choice Plus had continued to periodically reach out to me, and I decided that if she was that interested in helping me, why not give it a shot?

It was clear from the start that Choice Plus had a plan to get the funds released. Yvonne was the perfect professional, getting my claims submitted to the State of Florida and keeping me informed with periodic status updates. When she recently informed me that one of the cases was resolved, I naturally assumed that it was for the much smaller account for my mother's trust. But no, it turned out to be the more challenging family trust. You can imagine my happiness at that!

If any friends, family members or co-workers need help getting unclaimed funds, I'll be sure to recommend Yvonne and Choice Plus. You got the job done.

Thanks again!


Dennis S. 