

CHOICE PLUS LLC CUSTOMER SURVEY

Customer Service: Outstanding Average Needs Improvement

Communication: Outstanding Average Needs Improvement

Comments: *I can't tell you how grateful I am by the service provide by your company and Kristina Ferrer and the difficulty you must encounter to find me. The entire process in receiving the unclaimed funds was handled in the most exceptional way from my contact Kristina until the release of the funds by the state of florida. I would have known nothing of the unclaimed property had it not been for Choice Plus and Kristina. I remember when you called me, I was certain that things like this are too good to be true... my husband cautioned me not to trust you, but you said that I have nothing to pay, even if it not go true. The service was convenient and risk free. I was very pleased when I received my check. Kristina was constantly in contact with me by telephone, keeping me of all developments, the service I received from Kristina was excellent and friendly.*

Amount Received: \$40,211.38

Date: 7-18-2012

Signature: _____

Case Number: 5694