

CHOICE PLUS LLC CUSTOMER SURVEY

Customer Service: Outstanding Average Needs Improvement
Communication: Outstanding Average Needs Improvement

Comments: As you can imagine, I was very apprehensive and cautious when I was first approached by Blanche Esteban advising me that I had an "unclaimed property". However, from the outset I got the feeling that everything was "legitimate" and "above board." My dealings with Blanche were friendly and professional at all times. Yet, I always had a sense that she was genuine and wanted to help bring this to a successful conclusion. Blanche was always pleasant and willing to answer all my questions and concerns. She was constantly in contact with me by E-mail or telephone keeping me abreast of all developments, although I have never met Blanche, she became a "friend" looking after my interests.

The service I received from your representative was excellent and Blanche Esteban should be commended. Please convey my sincere thanks to her and I certainly would have no hesitation in recommending Choice Plus to anyone.

Amount Received: \$57,620.78

Date: 04/03/2011

Signature: 

Reference Number: 5523-6797