

CHOICE PLUS LLC CUSTOMER SURVEY

Customer Service: Outstanding  Average  Needs Improvement   
Communication: Outstanding  Average  Needs Improvement

Comments: When I first got the call from Gale, I was very skeptical. My mom didn't tell any of us she had any money. (I'm still not sure where it came from) after researching Choice Plus and the State of Florida web site, I was confident Gale was not trying to pull a fast one on us. She told us in the beginning how long it would take. Yes, I would wonder where the process was and the next day Gale would call with an update. A lot of people told us to do the process ourselves, but we knew Gale knew the right documents that were needed. I appreciate all that Gale did for us and giving us the most unexpected surprise, I think we're still in shock!! I'm constantly saying Thanko Mom!! Excellent Job Gale!!

Amount Received: \$35,563.89

Date: 9/25/11

Signature: 

Thank you!!

Case Number: 5024

